



Owl Cleaning Services

Case Study

Saint Christina's School

COMPANY DETAILS

Saint Christina's School is an independent school with over 200 pupils and around 40 staff. Founded in 1949 by the Handmaids of the Sacred Heart of Jesus as an Independent Catholic School in the Archdiocese of Westminster. Saint Christina's remains a charitable trust and forms part of a world-wide family founded by Saint Raphaela Mary in the nineteenth century.

THE CHALLENGE

Owl Cleaning were invited to tender following a client's recommendation. After a successful bid Owl Cleaning Services were awarded a three-year contract and continue to serve the school.

THE SOLUTION

Saint Christina's were impressed by Owl's proposal, presentation and commitment to the contract. Throughout the process, Owl ensured they maintained the standards that were both required and expected. They have built a strong and consistent team of cleaners who deliver a high quality and reliable service, which is supported by the area manager.

All Owl's cleaners have enhanced DBS checks and are fully trained and qualified.

Their cleaning service is flexible to the school's demands including general cleaning, kitchen deep cleaning, window and gutter cleaning. Open communication between all parties and regular meetings allow any points to be raised and dealt with quickly and efficiently.

Three cleaners working out of hours are provided to benefit the school.

THE RESULT

'I cannot recommend Owl Cleaning Services highly enough, the staff are always hard working, punctual and friendly. We chose Owl for several reasons, extremely competitive quote and excellent customer service.

The customer and manager services are excellent and help with the smooth running of the contract. I would and frequently do recommend Owl Cleaning Services.'

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